Entuity® Network Analytics (ENA) for BMC TrueSight Operations Management

v18.0 Patch Notification

July 23rd 2021

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Version 2021.07.23

We are pleased to confirm the availability of **patch P08** for **ENA v18.0**, which has now been certified for customer use; further details of the benefits to be gained from this patch are set out in the table below.

Latest Patch Details

Improvements and Fixes

Functional Area	Platform(s)	Description
Auto Discovery	All	Fixed an issue whereby Auto Discovery counted TTL exceeded packets as valid non-SNMP devices. As a result of this fix, Auto Discovery now ignores TTL exceeded packets.
Configure	All	Fixed an issue whereby if the web server SSL setting is changed on the Modify Ports page in configure, and the user navigated away and back to that page, the incorrect Web Port was displayed.
Dashboards	All	Fixed an issue affecting dashboards whereby object incident status data would not appear in Table dashlets for users who did not have access to the All Objects View.
Dashlets	All	Fixed an issue affecting a Chart dashlet with a specified timeframe opened a new tab, whereby in the Edit Chart form the timeframe's start and end would be reset to the current day.

		Fixed an issue whereby the Flow TopN Summary dashlet would fail to load when a fixed object was used for the dashlet source. Fixed an issue affecting the Chart dashlet whereby it was not possible to toggle the 'Use Dashboard Timeframe' option. Fixed an issue affecting Chart dashlets whereby the dashboard timeframe could not be enabled if a series attribute was added to the chart at design time.
Device Inventory	All	Fixed an issue whereby selecting multiple devices and then making an edit to them could result in the device types being incorrectly changed.
Event Management System	All	Change to the Events List dashlet and the Incident Details form, whereby events with the same timestamp are now listed according to their event number. Fixed an issue whereby recurrent weekday event suppressions were broken, e.g. a recurrence of every Monday was instead treated as the 1st day of each month.
General UI/UX Improvements	All	General UI and UX improvements. Fixed an issue whereby form fields that accepted decimalised numbers would incorrectly accept more than one decimal in a number. Fixed an issue whereby the formatting for temperature sensor values (in degrees celsius) was sometimes displayed incorrectly.
ICMP Monitor	All	Addition of a config setting to disable traceroutes. This can prevent Entuity from generating excessive numbers of ICMP

		retries, which is useful in cases when the network disallows ICMP TTL expired events from reaching the Entuity server and the server is not receiving the TTL expired responses. If set, a simple ping is performed instead.
IP SLA	All	Fixed an issue affecting the IP SLA dashlet whereby the 'Create IP SLA' button was initially greyed out and therefore could not be clicked.
Maps - Geographical Maps	All	Fixed an issue affecting new Map dashlets, whereby if a Map Overlay type was not specified when creating the dashlet then the 'Overlay' button would by default display 'Invalid'. It now correctly defaults to 'Status'.
Remedy Single Sign On (RSSO)	All	Fixed a certificate issue that would cause RSSO authentication failure.
SDN Controller	All	Fixed an issue whereby the memory utilization percentage of Cisco APIC controllers could be incorrect.
Search	All	Removal of hyperlinks from search results for unmanaged ports, which created errors when clicked on because they had no destination.
Third Party Integrations	All	Fixed an issue whereby the originating Entuity server for events forwarded to third party products was incorrectly named as 127.0.0.1 rather than its actual name.
Views	All	Fixed an issue whereby if a View on a remote server had a different owner to the View owner on the consolidation server, and the remote owner was not available on the consolidation server, the View was assigned a random owner on the remote server. Fixed an issue whereby a View's location information incorrectly did not originate

		from the consolidation server.

Notes

ENA is supplied with the RSSO client version 20.02.00. Your RSSO client version should not be greater than the RSSO server version. Please contact Entuity support if your RSSO server version is less than 20.x in order to obtain a compatible RSSO client.

Please refer to the [Knowledge Base](#) on the ENA Help Center for help and information on functionality added in this patch.

Entuity recommends that all servers in a multi-server configuration run the same patch version.

Downloading Patches

Patches for all supported platforms are available from the Entuity FTP site (ftp.entuity.com/), and the Product Downloads section of the BMC Support Central site (https://www.bmc.com/support/support-central.html).

The Entuity FTP site is arranged into separate directories for each version, operating platform and patch number. Each directory also includes a readme file and any other relevant documents, including checksums, which you are advised to verify before applying each patch. Patches must always be applied via the Patch Installer, which will ensure they are applied in a consistent and reliable manner.

Access to the BMC patches on the Entuity FTP site requires a valid username and password that can be obtained from BMC Support. For added security, the FTP site requires connection via SFTP.